

Frequently asked questions for Dynamic Forms end users

Overview

Scan this page for frequently asked questions and answers about Dynamic Forms from end users. This page aims to detail some of the common issues that end users may encounter.

FAQs

I am attempting to complete my section of a form, and I have to enter the contact information for another form participant. Dynamic Forms keeps telling me "This email is already in use." What should I do?

Most likely, you are attempting to enter your own e-mail address. The particular form you're submitting may not allow an email address to match to more than one signer. You will need to either enter the correct e-mail address for a different signer or contact the department that created your form.