


ArgoApps Help: Citrix Workspace App



Download & Install Citrix Workspace App

[Download Citrix Workspace App](#)

Install Citrix Workspace App; when prompted enter **argoapps.uwf.edu** for the server. Login using your ArgoNet credentials.

If you need more detailed instructions, please choose your operating system below.

Overview

For the best ArgoApps experience, please use the Citrix Workspace App. When using the Citrix Workspace App, you have more features available to you:


- Full integration with your clipboard (copy/paste)
- Access to local drives

Once you've installed the Citrix Workspace App, you no longer need to access ArgoApps via my.uwf.edu (simply use the Citrix Workspace App from your computer). For more help using the Citrix Workspace App, please see [ArgoApps Help: How to use ArgoApps](#).

Feature Comparison

	ArgoApps w/Citrix Workspace App	ArgoApps Lite (web version)
Full featured Copy/Paste	blocked URL	
Limited Copy/Paste (text-only using clipboard)		blocked URL
Supports drag-and-drop from desktop into app	blocked URL	
Save to local drives	blocked URL	
Supports large files > 500 MB	blocked URL	
Supports cross language keyboard	blocked URL	
Convenient, no installation required		blocked URL

Instructions

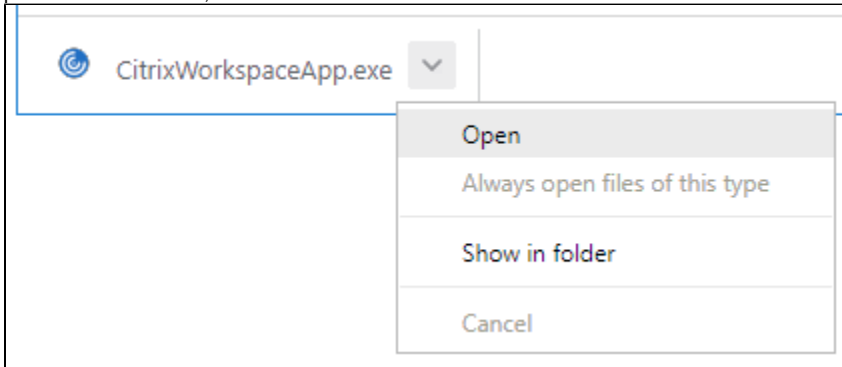


Please choose your operating system below for detailed instructions on installing the Citrix Workspace App.

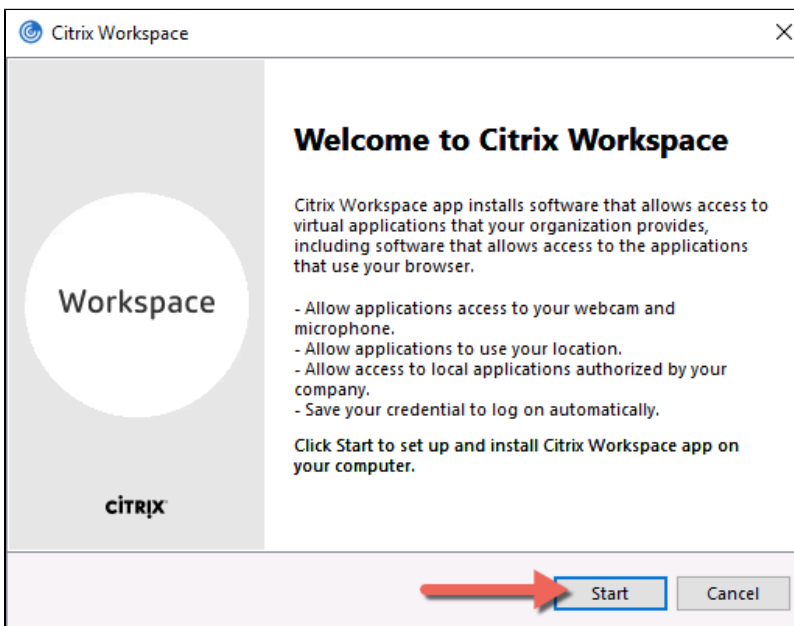
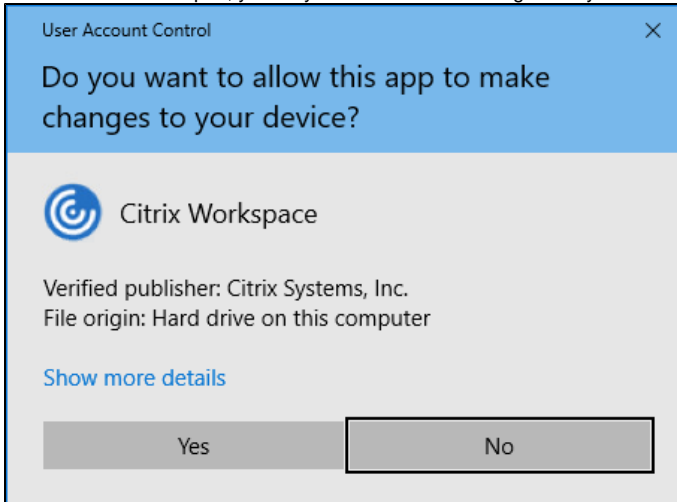
Windows

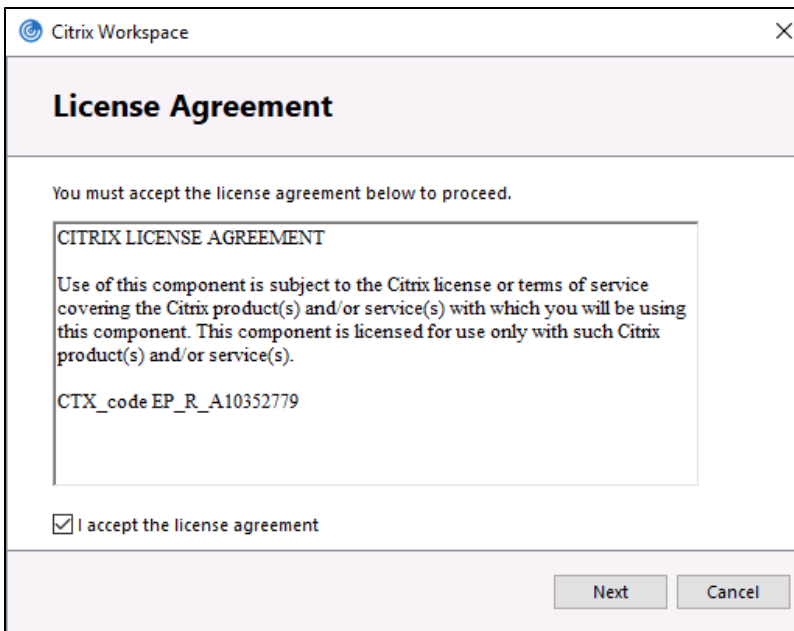
1. Download the latest Citrix Workspace App from <https://www.citrix.com/downloads/workspace-app/>

2. The installer needs to be downloaded and installed, click the **Run** or **Open** button to begin the download. If you receive a prompt asking for permission to continue, click **Yes**.

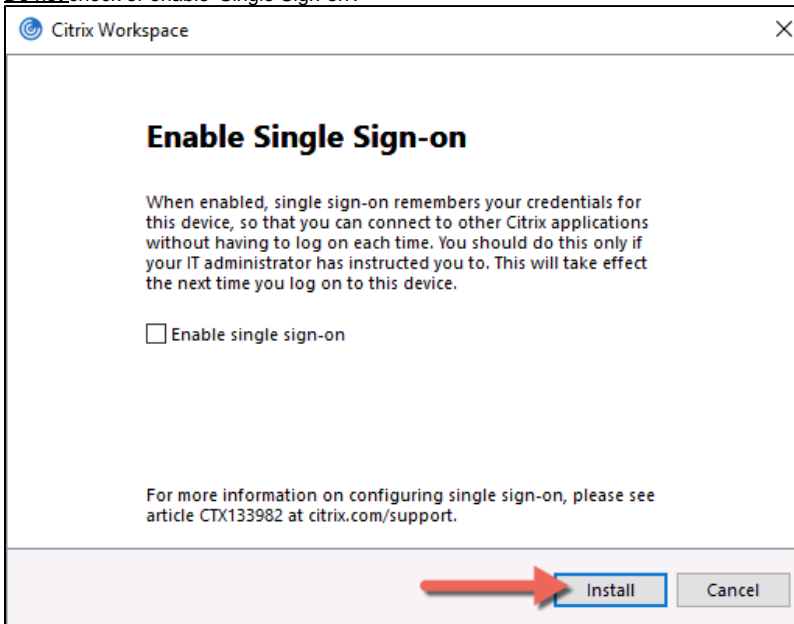


3. The installer should open, you may receive a UAC warning which you will want to click **Yes**. Click the **Start** button to begin installation.

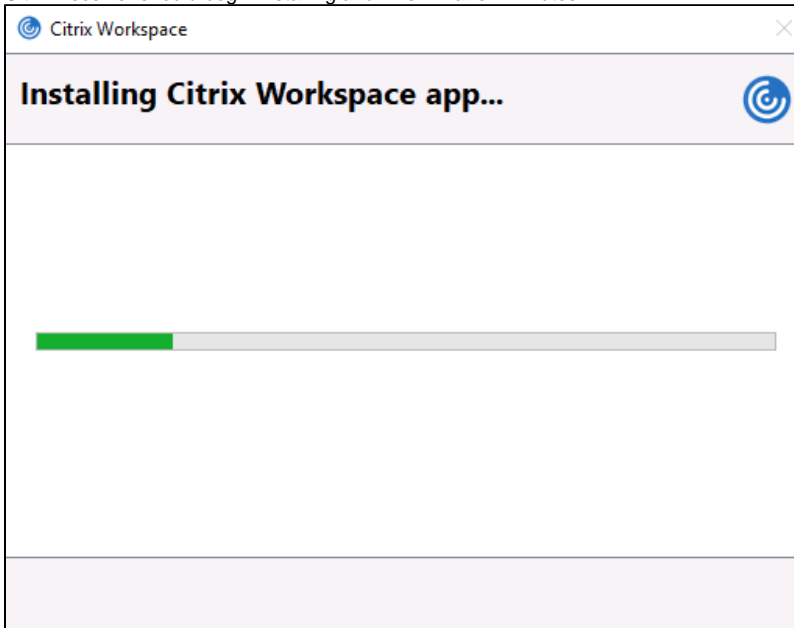




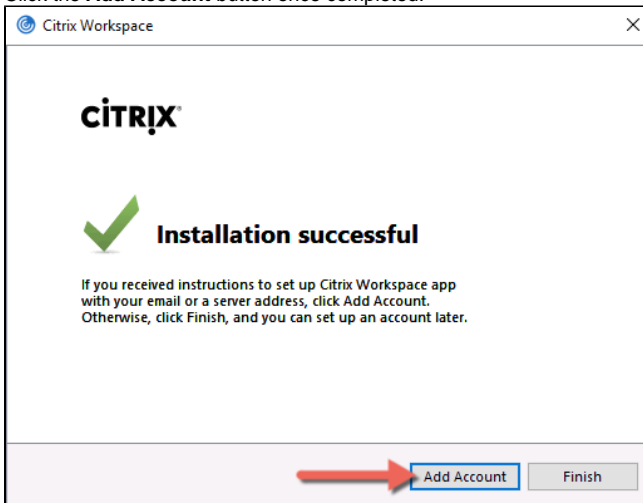
4. Do not check or enable 'Single Sign-on'.



5. Citrix Receiver should begin installing and finish in a few minutes.

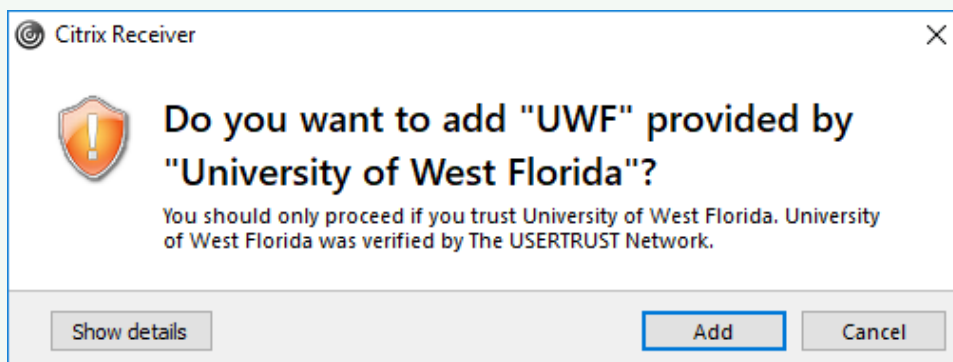


6. Click the **Add Account** button once completed.

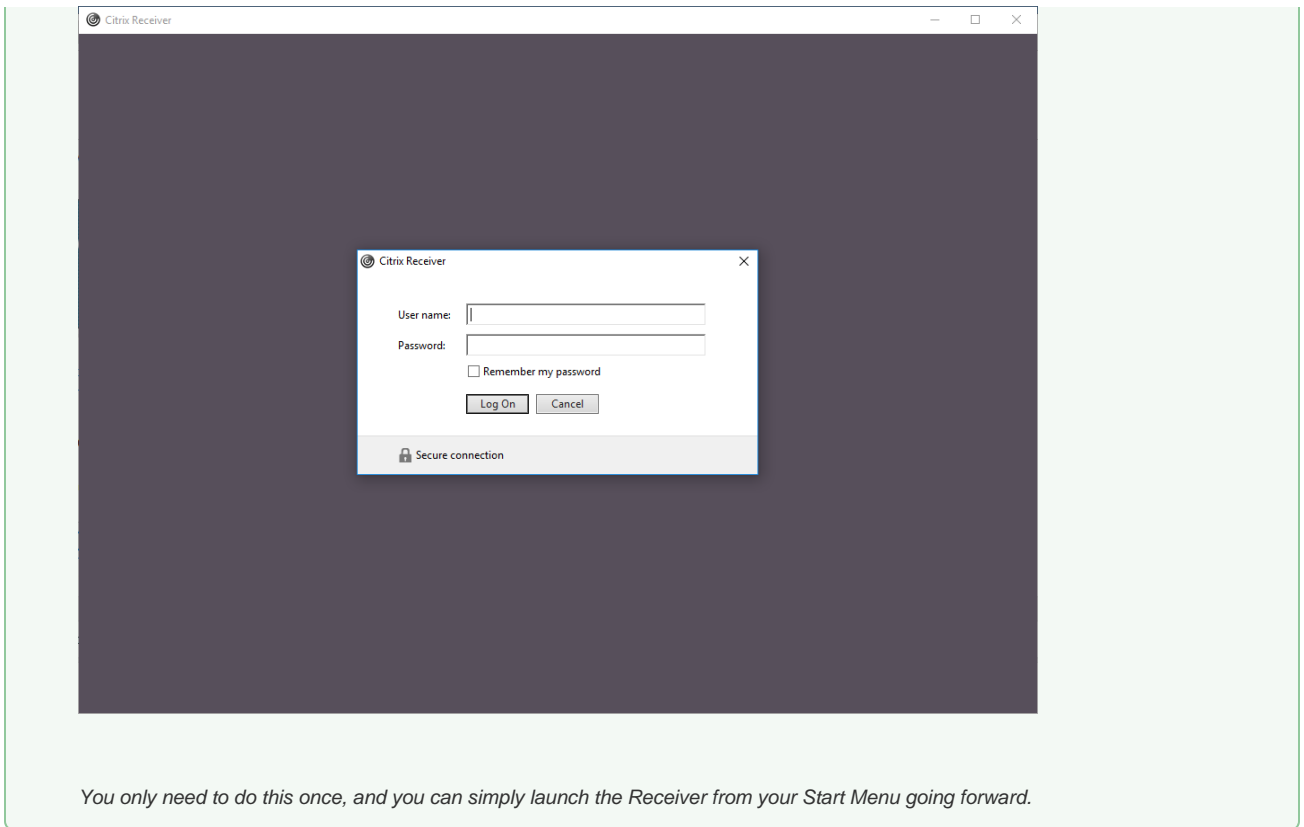


- ✔ Alternatively, you can click **Finish** and download [this file](#) to configure your Citrix Receiver.

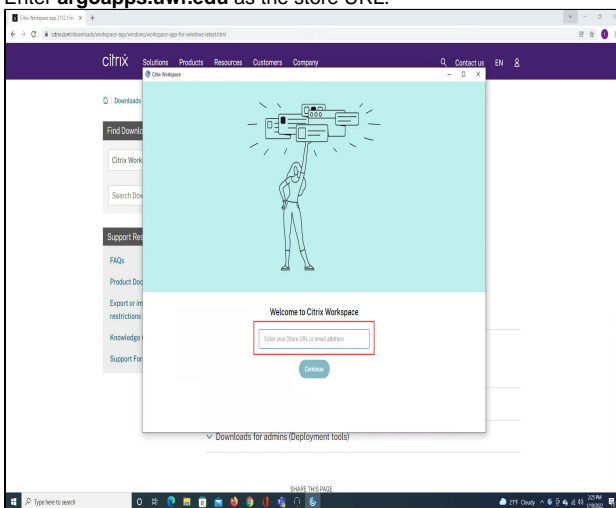
Open the file once downloaded, open the file. You will receive a prompt asking whether you want to add this to your Citrix Receiver.



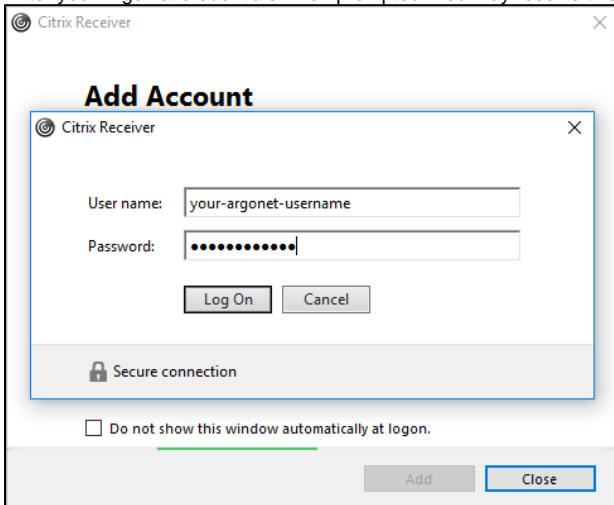
Click **Add**. The Citrix Receiver should launch and prompt you for your ArgoNet credentials.



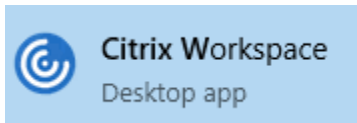
7. Enter **argoapps.uwf.edu** as the store URL.



8. Enter your ArgoNet credentials when prompted. You may receive two prompts for your credentials.



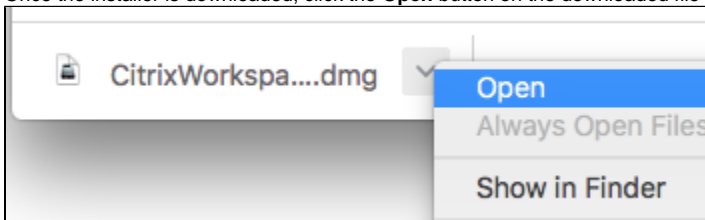
Congratulations, you should now be able to use the Citrix Receiver app to access ArgoApps.



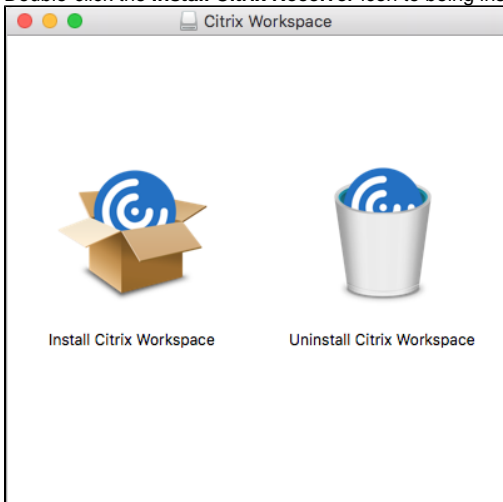
You no longer need to visit my.uwf.edu to access your favorite apps. Simply launch the Citrix Receiver app from your own computer!

Mac

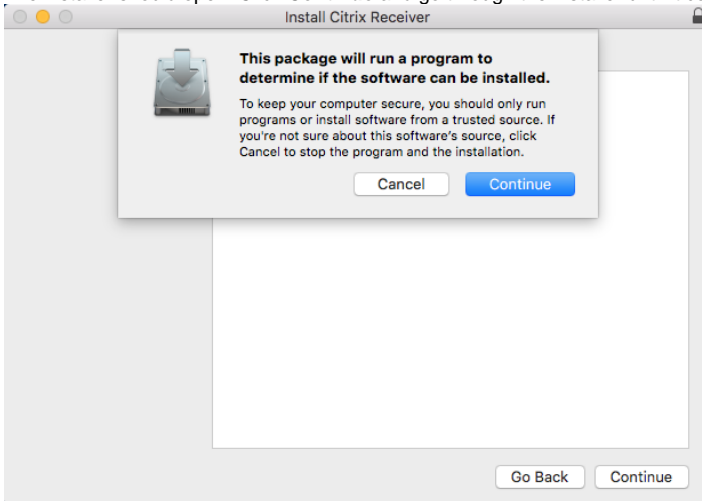
1. Download the latest Citrix Workspace App from <https://www.citrix.com/downloads/workspace-app/mac/workspace-app-for-mac-latest.html>
2. Once the installer is downloaded, click the **Open** button on the downloaded file to begin the installation.



3. Double-click the **Install Citrix Receiver** icon to begin installation.

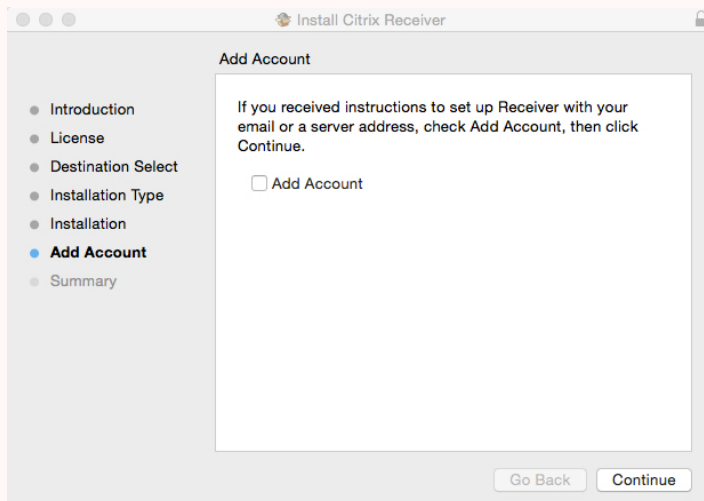


4. The installer should open. Click **Continue** and go through the installer until it completes.



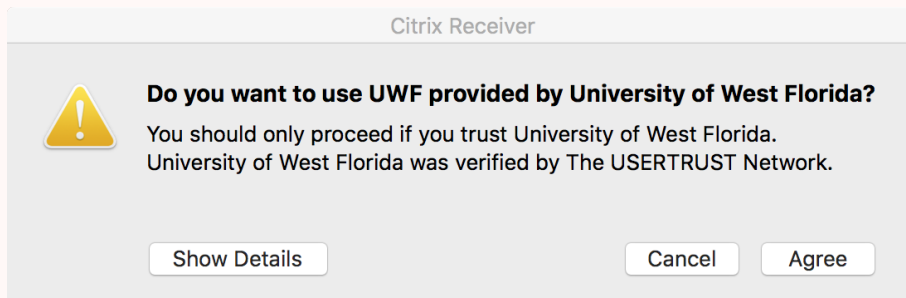
! Add Account section

If you are prompted to check an **Add Account** option, please do so. See below for instructions on what to add, if prompted.

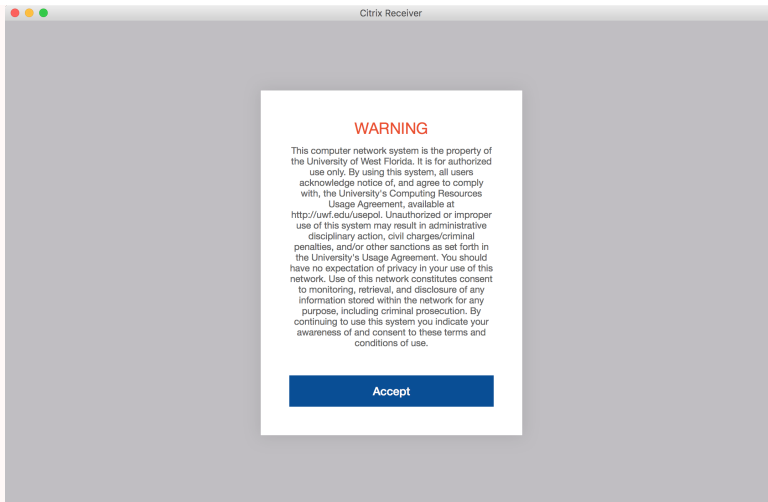


Alternatively, you can click **Continue** and download [this file](#) to configure your Citrix Receiver.

Open the file once downloaded. You will receive a prompt asking whether you want to add this to your Citrix Receiver.



Click **Add**. The Citrix Receiver should launch and prompt you for your ArgoNet credentials.

A screenshot of a Citrix Receiver login window. The window title is "Citrix Receiver". It contains fields for "User name:" and "Password:". Below the password field is a checkbox labeled "Remember my password". At the bottom are "Cancel" and "Log On" buttons. A "Secure connection" indicator with a lock icon is shown at the bottom left.

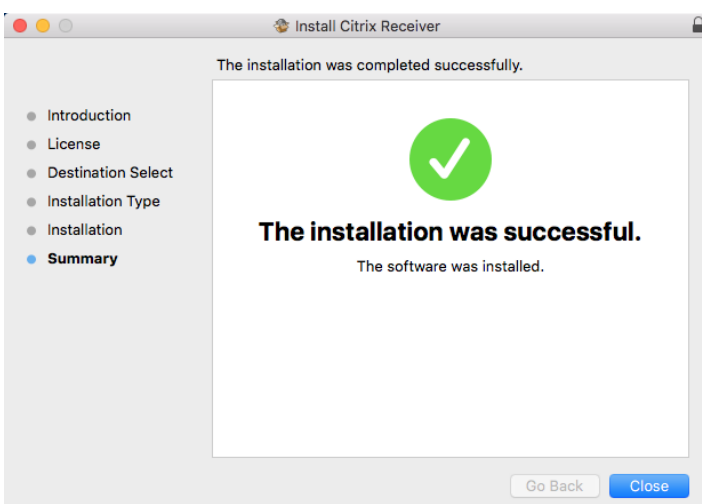
User name:

Password:

☐ Remember my password

Secure connection

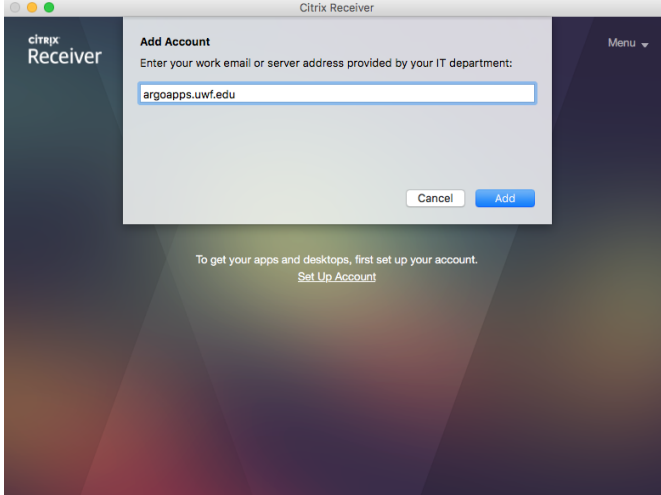
You only need to do this once, and you can simply launch the Receiver from your Applications going forward.



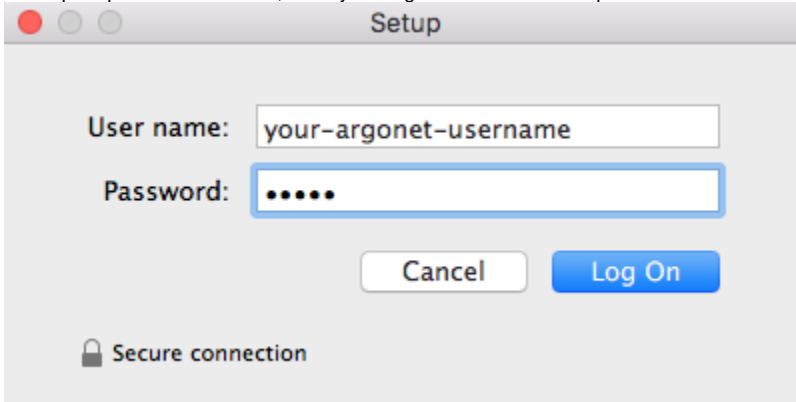
5. Open **Citrix Workspace** from your applications



6. If prompted to add an account, enter **argoapps.uwf.edu** for the server name as shown below.



7. When prompted for credentials, enter your ArgoNet username and password



Congratulations, you should now be able to use the Citrix Receiver on your Mac to access ArgoApps.

You no longer need to visit my.uwf.edu to access your favorite apps. Simply launch the Citrix Receiver app from your own computer!

iOS

1. [Install the Citrix Workspace App from the Apple App Store.](#)

2. Once installed, click **Get Started**, type in the server name **argoapps.uwf.edu** for the address, and click **Continue**.

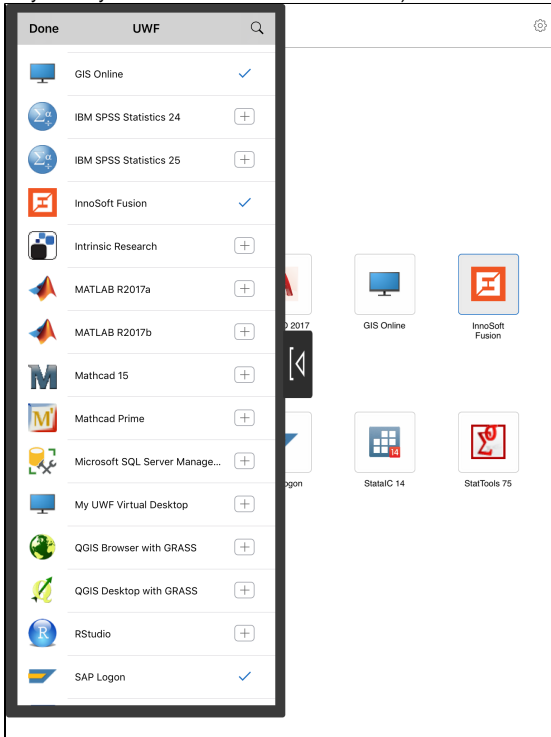
The left screenshot shows the Citrix Workspace app's 'Get Started' screen. It features the Citrix Workspace logo at the top, followed by an illustration of a hand holding a smartphone. Below the illustration, the text reads: 'Securely access your favorite apps and services in one place and access them anytime on any device'. At the bottom, there is a large blue 'Get Started' button and a link that says 'Don't have an account? Try the demo.'

The right screenshot shows the 'Welcome' screen. It has a back arrow and a 'Welcome' title. The instruction says: 'To get started, enter your company email address or Store URL'. Below this is a text input field containing 'argoapps.uwf.edu'. There is also a 'Use smart card' toggle switch which is currently off. At the bottom is a large blue 'Continue' button.

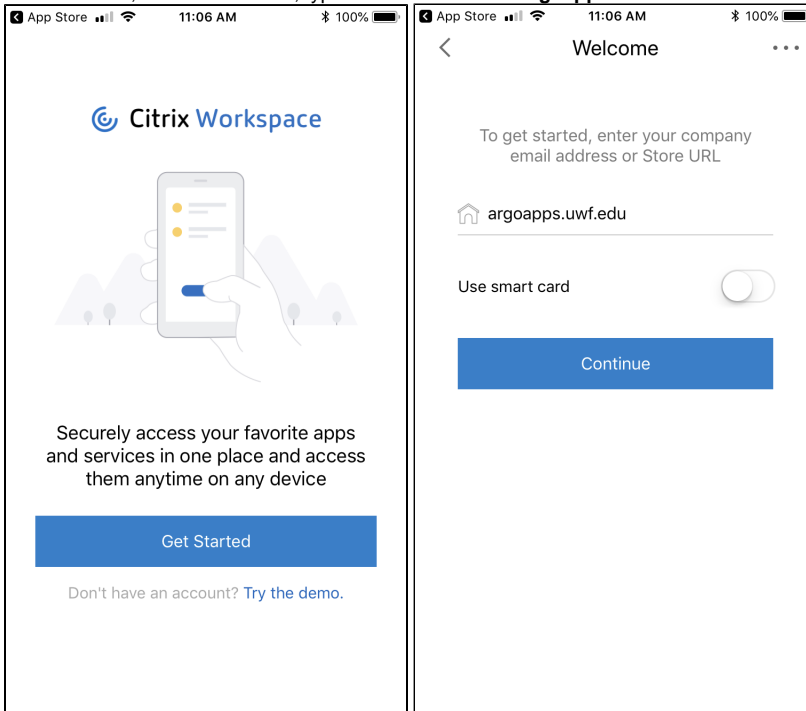
3. When prompted for your credentials, enter your ArgoNet username and password (if you are ever prompted for 'domain', enter **ARGONET**).

The screenshot shows the 'Sign in' screen. It has a back arrow and a 'Sign in' title. Below the title is the instruction: 'Enter the Username and Password'. There are two text input fields: the first contains 'argonet-username' and the second contains masked characters (dots). At the bottom is a large blue 'Sign in' button.

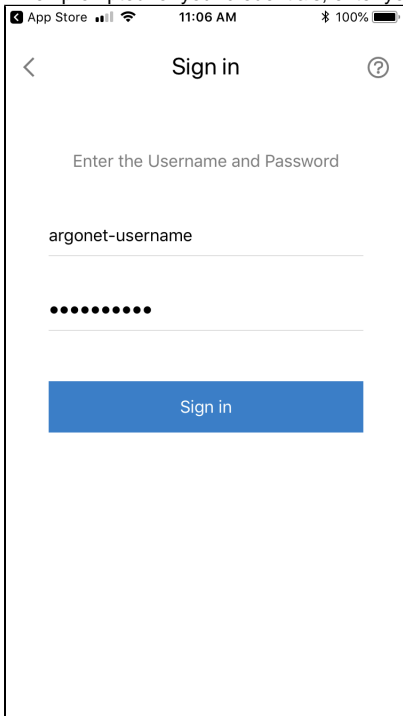
4. You should now be able to select from the available applications on the left side. Add items to your favorites by tapping the + icon (by default it will only show your favorites on the main window).



1. Install the Citrix Workspace App from the Apple App Store.
2. Once installed, click **Get Started**, type in the server name **argoapps.uwf.edu** for the address, and click **Continue**.

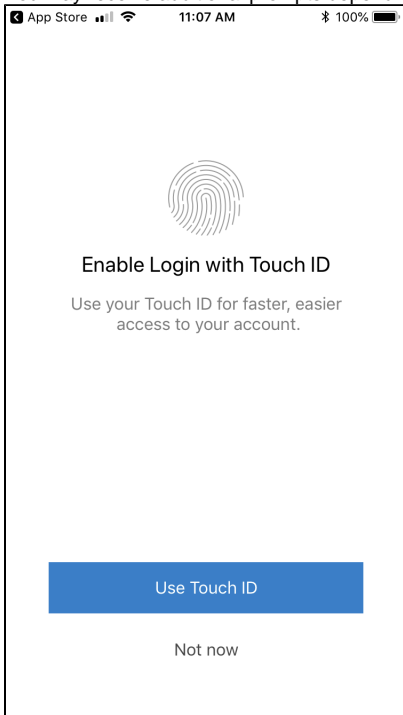


3. When prompted for your credentials, enter your ArgoNet username and password (if you are ever prompted for 'domain', enter **ARGONET**).



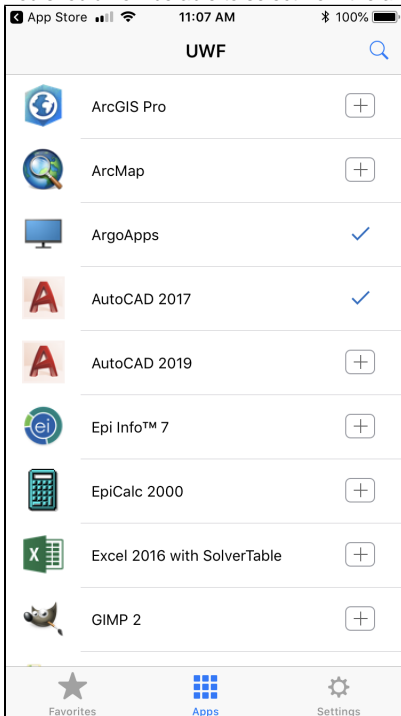
The screenshot shows the 'Sign in' screen of the ArgoNet mobile application. At the top, the status bar displays 'App Store', signal strength, Wi-Fi, the time '11:06 AM', and '100%' battery. The app header includes a back arrow, the title 'Sign in', and a help icon. Below the header, the text 'Enter the Username and Password' is centered. There are two input fields: the first contains 'argonet-username' and the second contains a masked password represented by ten dots. A blue 'Sign in' button is positioned below the password field.

4. You may receive additional prompts depending on your iPhone model.



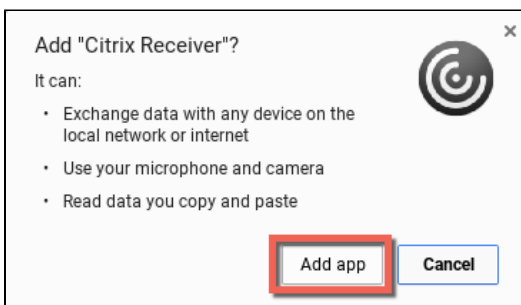
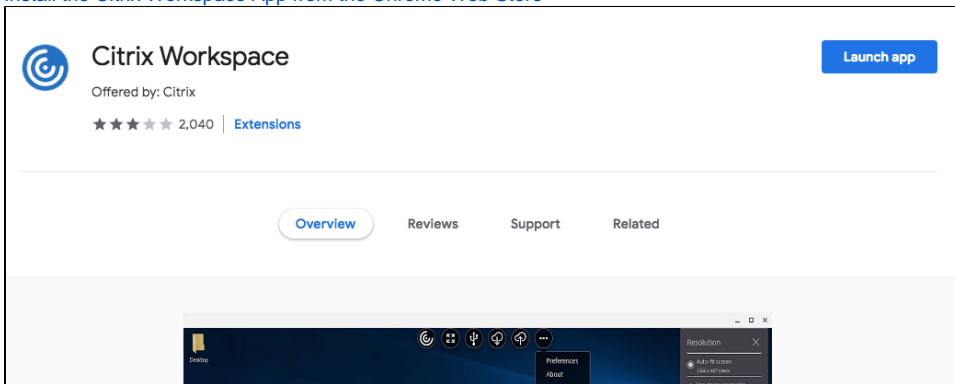
The screenshot shows a screen titled 'Enable Login with Touch ID'. At the top, the status bar displays 'App Store', signal strength, Wi-Fi, the time '11:07 AM', and '100%' battery. The screen features a fingerprint icon at the top center. Below the icon, the text 'Enable Login with Touch ID' is displayed, followed by the message 'Use your Touch ID for faster, easier access to your account.' At the bottom, there are two options: a blue button labeled 'Use Touch ID' and a text link labeled 'Not now'.

5. You should now be able to select from the available applications on the left side. Add items to your favorites by tapping the + icon.

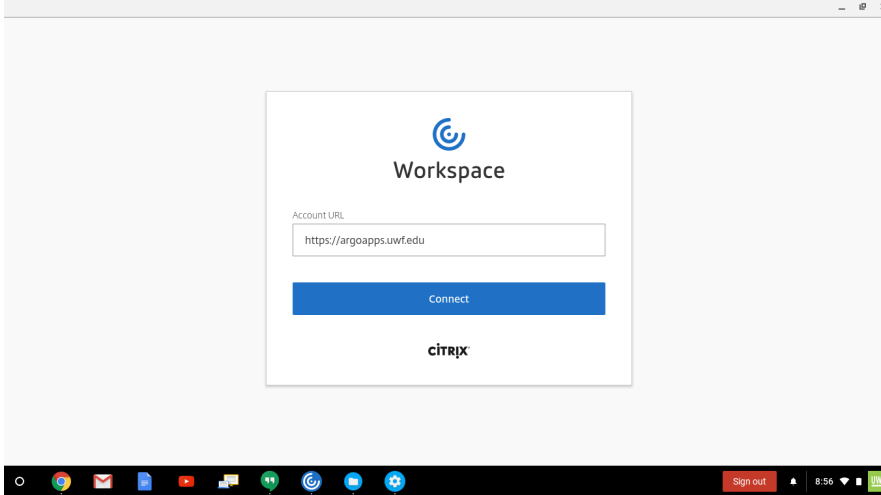


Other

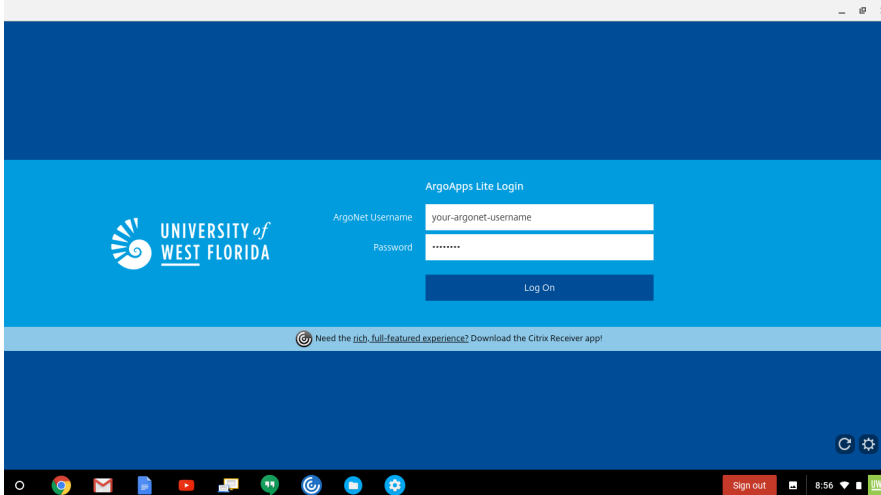
1. [Install the Citrix Workspace App from the Chrome Web Store](#)



2. Once installed it should automatically open Citrix Receiver where you will have to provide a server address of <https://argoapps.uwf.edu>



3. When prompted for your credentials, enter your ArgoNet username and password.



ITS Help Desk

(850) 474-2075
helpdesk@uwf.edu