

UWF Online Student Support Links and Resources

Welcome to eLearning at UWF! eLearning (elearning.uwf.edu) is the learning management system used for online courses at UWF. Whether your course is fully-online, blended, or face-to-face, many instructors use eLearning to provide access to course resources, activities, assessments, and grades. You may have used eLearning in other classes and have probably noticed that not all online courses are alike. Here are some basic things that you should know to find your way around eLearning and how to get help when you need it, in order to be a successful online learner.

- [Getting Ready for Online Learning - Personal Preparation](#)
- [Canvas Orientation - Personal Settings](#)
- [Canvas Orientation - Course Participation](#)
- [Canvas Help for Students](#)
- [Successful Online Group Work](#)

Campus Resources

As an online student, it can sometimes feel like it's harder to access academic resources since you're not always on campus, but that doesn't have to be the case. There are several digital-based resources offered through UWF and other institutions that are specialized for online learners.

Technical Support

ITS offers support to online students via phone, online request form, and through email for non-Canvas (eLearning) questions or problems. Help Desk hours are:

- Monday - Thursday: 8:00am - 7:00PM
- Friday: 8:00AM - 5:00PM
- Saturday - Sunday: Closed
- Contact: helpdesk@uwf.edu or 850.474.2075

Here are a few helpful links:

- [New to UWF?](#)
- [Computer Specifications for eLearning \(Canvas\)](#)
- [MyUWF & ArgoNet](#)
- [ArgoApps](#)
- [Computer Security](#)
- [Files Storage](#)
- [Google Apps](#)
- [Internet Access](#)
- [Software](#)
- [Student Guide](#)

Visit the [Help Desk website](#) to learn more about their resources and services.

Accessibility and Privacy Statements for Technologies in Online Courses

- [Accessibility Statements for Technologies in Online Courses](#)
- [Privacy Statements for Technologies in Online Courses](#)

Student Support Services

- [First-Year Advising](#) - Freshman, First-Time-in-College, and Undeclared students are assigned to a specific advisor in First Year Advising to assist with initial course registration, goal setting, and degree planning before being transitioned to academic advisors in the major departments.
- [Office of the Registrar](#) - Course search, registration, withdrawals, grades, tuition and fees
- [Academic Calendar](#) - registration dates, deadlines, & University holidays by semester.
- [Financial Aid](#) - Provides information about grants, loans, work-study, and other resources to help students and families bridge the gap between their personal resources and the cost of attending college.
- [Career Development and Community Engagement](#) - Offers free career counseling, career resources, and career development.
- [Student Accessibility Resources](#) - UWF provides individualized support services to encourage full participation for students with disabilities.
- [Student Health Services](#) - Provides services including free personal counseling, referrals, first aid, and health and wellness information.
- [UWF Military Veterans Resource Center](#) - provides transition assistance counseling, program, and application information, and certifies eligible students to receive DVA educational benefits while maintaining productive relations with the DVA and other agencies serving veterans.
- [Emerald Coast Campus](#) - many services are also available at our Fort Walton Beach location.

UWF Policies, Regulations, and Student Code of Conduct

- [Office of Student Rights and Responsibilities](#)
- [Student Code of Conduct](#)
- [Student Academic Code of Conduct](#)
- [Student Handbook](#)
- [Title IX Programs Office](#) - this office manages complaints of sexual misconduct, sexual violence, and gender-based discrimination
- [Privacy Policies for Required and Other Potential Technologies in Online Courses](#)
- [Accessibility Statements for Required and Other Potential Technologies in Online Courses](#)
- [Academic Accommodations for Students with Disabilities](#)

Academic Support and Learning Assistance

- [UWF Library Services](#) - Access to library resources from off-campus
 - [Plagiarism Resources and Quiz](#)
- [Tutoring Services](#) - We're here to help you succeed
- [The Writing Lab](#) - Get help with the mechanics of writing and upgrade the quality of your papers before you submit assignments to your professors.
- [Proctored Exams Options for Students](#)