Finding Your Classes in eLearning (Canvas)

Overview

There may be a number of reasons for why students cannot see their courses in eLearning, or access eLearning altogether. Please refer to the explanations below to determine why your courses may not be available.

On this page

> ✅ **Be sure to review the Academic Calendar!**
>
> Some of the explanations below are based on the dates provided in the Academic Calendar.

Explanations

You activated your ArgoNet account today...
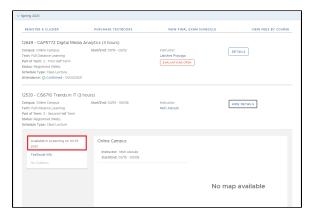
If you activated your ArgoNet account today, you will have access to eLearning within 60 minutes, during our next system synchronization.

The term has not yet started...

Not all courses start on the same date. Course start and end dates vary based on the semester term. Classes should show in eLearning after 8am Central Time on the start date provided. The start date is dependent on when your instructor has set the course to begin in eLearning. To see what day your class begins, access your schedule in the Classmate app in MyUWF (see below).
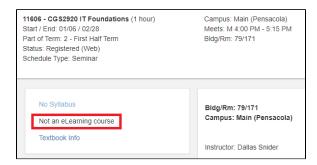

When clicking on the "Details" button, if you see "Available in eLearning on mm/dd/yyyy," this means the course will be available on that day.

The instructor has not yet activated the course...

The instructor may not have activated your course in eLearning. To check the status of your course, access the **Classmate** app in MyUWF. Then, click the "Details" button next to the course you would like to check. If the course has not yet been activated, the course will show "Not an eLearning course":

11606 - CGS2920 IT Foundations (1 hour)
Start / End: 01/06 / 02/28
Part of Term: 2 - First Half Term
Status: Registered (Web)
Schedule Type: Seminar

Campus: Main (Pensacola)
Meets: M 4:00 PM - 5:15 PM
Bldg/Rm: 79/171

No Syllabus

Not an eLearning course

Textbook Info

Bldg/Rm: 79/171
Campus: Main (Pensacola)

Instructor: Dallas Snider

You're accessing a course too early...

Some instructors choose to grant Early Access to their courses, allowing you to get a head-start on coursework. Courses set to allow Early Access will become active in eLearning the day after grades are due for the previous term.

Not all instructors choose this option. If your instructor has granted Early Access you will see "Available in eLearning" under "Details" in the Classmate app in MyUWF.

You registered for (or dropped) the course today...

If you add or drop a course today, the change will be reflected in eLearning within 60 minutes, during our next system synchronization.

You're attempting to access a course from a previous term...

Generally speaking, courses from the previous semester will remain in eLearning until two business days before the first day of the new semester.

Please note that sometimes instructors may choose to give their students indefinite viewing access to a previous course. Please contact your instructor about previous courses.

The course does not have an eLearning component...

Some courses may not have an eLearning component. Instructors often use eLearning as a teaching tool, but others may not need it for their particular section. For face-to-face classes, this may be the case. Please check with your instructor and syllabus to ensure the course should have an eLearning component.

The course you see is different from the course you registered for...

Many times, courses will be linked together to allow the instructor to manage multiple sections. Therefore, the five-digit Course Reference Number (CRN) or the course title may be different from what you see on your class schedule.

None of the above...

If none of the above solves the issue, please contact the ITS Help Desk.