

Continuity Tools

Overview

Whether you telecommute regularly or simply need to be able to work from home on occasion, there are tools to ensure that you can continue to perform your job with ease. Online meetings can be held, files can be accessed and stored online via Google Drive, your computer screen can be presented to colleagues, and more! Below are tools that will help you work remotely.



Faculty Resources

Attention Faculty: for more resources regarding Academic Continuity, please also refer to the "Keep Teaching" information available here: <http://uwf.edu/GOLD>



Temporary Suspension of Mandatory Password Changes

ITS is temporarily **suspending** mandatory password changes (*previously set to 1 year*) until we resume more normal operations. [Technical details regarding this decision and communication.](#)

Portal

- [MyUWF](#) - UWF's web portal; accessible on current desktop and mobile web browsers

Email

- [Gmail](#) - official method of UWF correspondence

eLearning (Canvas)

- [eLearning](#) - access online courses
- [Canvas Help for Instructors](#)

Confluence

- [Confluence](#) - collaborative work spaces where teams can find documented processes, how-to guides, and other useful information

Web and Videoconferencing

[Google Meet and Zoom Feature Comparison \(Videoconferencing Comparison\)](#)

- [Google Meet](#)
 - Get help with [Google Meet](#)
- [Zoom](#)
 - Get help with [Zoom](#)

Chat

- [UWF Chat Tools](#)

File Storage

- [Google Drive](#) - cloud-based collaborative storage service used to share documents
- [FileZilla FTP Software](#) - access [H]ome drive from off-campus

Mobile Apps

- [UWF Supported Mobile Apps](#)

Tableau

- [Tableau](#) - reports and data visualizations

Technology Alerts

- [Technology Alerts](#) - check status of campus services

Voicemail

- [Checking voicemails from off-campus](#)
- [Telephone Service: FAQs](#)

Service Desks

- [UWF Service Desks](#) - submit Jira requests for assistance or service enhancements

Jira

- [Jira](#) - system used for project management and issue tracking (for those who work Jira tickets)

ArgoApps

- [ArgoApps](#) - hosted applications and virtual desktops that allow UWF students, faculty, and staff to access specialized computer applications

Banner Browser

- [Banner Browser](#) - remote access to Banner and Banner-related services such as BDM
- Available for select users (Certified Knowledge Workers can log in to [see who already has access](#))

Remote Desktop

- [Remote Desktop](#) - remote access to Windows computers
- Requires use of UWF's RDP Gateway
- Available for most faculty and staff with a [properly configured](#) Windows desktop office computer

Virtual Private Network (VPN)

- Available for select users
- Requires Duo two factor authentication: [Using Duo Two-Factor Authentication with VPN](#)
- [Cisco AnyConnect Software](#)

Eduroam Wi-Fi

- [Eduroam](#) - worldwide roaming network only available at participating educational institutions by logging in with ArgoNet credentials

Duo Two-Factor Authentication

- [Duo Two-Factor Authentication](#) - select UWF services require Duo two-factor authentication

Speed Test

- <https://fast.com> - check off-campus internet connectivity speed
- Not hosted by UWF

ITS Help Desk

(850) 474-2075
helpdesk@uwf.edu

