# **Banner Support**

The links below are intended to assist UWF Faculty and Staff with Banner-related issues and issues

Need Help? Please check out the Registration FAQ's/Useful Links prior to submitting a Banner Support Service Desk ticket or submitting a Banner Support Chat request.

Students: If you are a UWF student, or prospective student, please see the Student Registration Checklist and/or refer to http://uwf.edu/go /registration/

#### (II) Click below to submit a Banner Support Ticket - Available Now

Report a problem or request help with Banner services.



### Olick below for the Banner Registration Live Chat - Closed

During chat hours, get immediate assistance related to Fall 2014 registration Banner issues/questions. Live chat is a pilot program for Banner registration assistance that is being assessed for future and continued use. Live Chat was initiated the week prior to and during the first week of registration. Information will be announced on campus when additional times and hours are determined. Registration questions may be sent to r egistrar@uwf.edu when the Chat line is not available.

## Registration FAQ's/Useful Links

- Q: Where can I find advising information?
- A: Please refer to the Academic Advising Guide for information on how to advise students for Fall 2014.
- Q: Where should students go to find Fall 2014 registration information?
- A: Students should refer to uwf.edu/registration.
- Q: I need more information on the registration process.
- A: Records and Registration Guide\*\*

#### **Related Articles**

- Viewing my Degree(s)
- Viewing a Degree Works audit
- SOE Academics/Advising •
- **Registering for Courses** Using Waitlists