

# ITS Help Desk Hours of Operation

## Overview

Students, Faculty, and Staff can contact the ITS Help Desk in person, by phone, online request form, and through email. This page contains the hours of operation and information on contacting and receiving assistance from the ITS Help Desk.



**Attention UWF community,**

Due to the preventative measures taken in response to the threat of COVID-19, the ITS Help Desk is currently providing assistance remotely.

## How to Contact

Phone: (850) 474-2075

Email: [helpdesk@uwf.edu](mailto:helpdesk@uwf.edu)

## Staffing Schedule

### Fully Staffed

Monday - Friday  
8:00AM to 5:00PM

### Limited Staff

Monday - Thursday  
5:00PM to 7:00PM

### On Call

Responds to system outages when the Help Desk is closed.

### Face-to-face support

In person support is available by appointment only when issues cannot be resolved remotely.



The Help Desk is closed on weekends and holidays.



ITS Help Desk  
UNIVERSITY *of* WEST FLORIDA