Welcome to UWF Online!

Welcome to eLearning at UWF. Before you jump into your course content, take a little time to go through this orientation.

eLearning (elearning.uwf.edu) is the learning management system used for online courses at UWF. Whether your course is fully-online, blended or face-to-face, many instructors use eLearning to provide access to course resources, activities, assessments and grades. You may have used eLearning in other classes and have probably noticed that not all online courses are alike. There are some basic things that you should know to find your way around eLearning and how to get help when you need it, in order to be a successful online learner.

- Canvas Support Hotline for Students: 1-844-866-3349
- Help with eLearning Tools (Canvas)
- Setting Student Notifications in Canvas
- Minimum Technical Skills & Special Technology for Students
- Find Additional eLearning Student Support Topics Here

Campus Resources

Technical Support

ITS offers support to online students via telephone, email, chat and remote desktop for non Canvas (eLearning) questions or problems. Help Desk hours are:

- Monday - Thursday: 8:00am - 7:00PM
- Friday: 8:00AM - 5:00PM
- Saturday - Sunday: Closed

Contact: helpdesk@uwf.edu or 850.474.2075

Here are a few helpful links:

- New to UWF?
- Computer Specifications for eLearning (Canvas)
- MyUWF & ArgoNet
- Computer Security
- Files Storage
- Google Apps
- Internet Access
- Software
- Student Guide

Visit the Help Desk website to learn more about their resources and services.

Accessibility and Privacy Statements for Technologies in Online Courses

- Accessibility Statements for Technologies in Online Courses
- Privacy Statements for Technologies in Online Courses

Academic Support and Learning Assistance

- UWF Library Services - Access to library resources from off campus
  - Plagiarism Resources and Quiz
- Tutoring Services - We're here to help you succeed
- The Writing Lab - Get help with the mechanics of writing and upgrade the quality of your papers before you submit assignments to your professors.

Student Support Services

- Online Campus - The UWF Online Campus is committed to UWF’s primary mission of student access and success by providing resources that promote our high-quality online programs and facilitate student’s admission, registration, and persistence to completion. The Online Campus also collects and reports online student demographic and enrollment data to facilitate informed, strategic planning and management decisions.
- Academic Advising Directory
- Office of the Registrar - Course search, registration, withdrawals, grades, tuition and fees
- Academic Calendar - registration dates, deadlines, & University holidays by semester.
- Financial Aid - Provides information about grants, loans, work study, and other resources to help students and families bridge the gap between their personal resources and the cost of attending college.
- Career Services - Offers free career counseling, career resources, and career development.
- Student Accessibility Resources - UWF provides individualized support services to encourage full participation for students with disabilities.
- Student Health Services - Provides services including free personal counseling, referrals, first aid, and health and wellness information.
- UWF Military Veterans Resource Center - provides transition assistance counseling, program and application information, and certifies eligible students to receive DVA educational benefits while maintaining productive relations with the DVA and other agencies serving veterans.
Basic Technical Skills Required

It's also important to recognize that we all have different experiences and comfort levels with technology. There are a few basic technical skills that you will need to have to be a successful online learner:

- Using a Web browser to access Web pages
- Using e-mail to send and receive messages
- Using Microsoft Word to open, read, and print documents
- Downloading files from the Web
- Uploading and attaching files to send to others

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