ITS Help Desk Hours of Operation

Overview

Students, Faculty, and Staff can contact the ITS Help Desk in person, by phone, online request form, and through email. This page contains the hours of operation and information on contacting and receiving assistance from the ITS Help Desk.

How to Contact

Phone: (850) 474-2075
Email: helpdesk@uwf.edu

Staffing Schedule

**Fully Staffed**
Monday - Friday
8:00AM to 5:00PM

**Limited Staff**
Monday - Thursday
5:00PM to 9:00PM

**On Call**
Responds to system outages when the Help Desk is closed.

**Face-to-face support**
Walk-in customers may visit the ITS Help Desk in building 79 from 8:30AM to 4:30PM on weekdays.

The Help Desk is closed on weekends and holidays.