eLearning

Help for Students

UWF’s online courses are made available through eLearning, which is hosted by Desire2Learn, one of the leaders in online learning.

eLearning is widely used by UWF instructors for fully online courses and to supplement traditional courses with online content.

The links below will lead to other areas in Confluence (some pages may require you to log in using your ArgoNet username/password) or external websites. Use the back arrow of the web browser to navigate back to this page.

Student Help Topics

- UWF Library
  - Help for Online Learners
  - Instructional Videos for Distance Learners
- Plagiarism Resources
  - UWF Library - Using Sources Ethically
  - Understanding and Preventing Plagiarism - Strategies & Resources for Students and Teachers
- Respondus

Help for Faculty

- askATC
  - The UWF Academic Technology Center (ATC) provides faculty support for eLearning. AskATC has been created to answer your questions about eLearning and other helpful topics related to designing and teaching online courses at UWF.

  The links below will lead to other areas in Confluence (some pages may require you to log in using your ArgoNet username/password) or external websites. Use the back arrow of the web browser to navigate back to this page.

Faculty Help Topics

- NEW! Questions About Canvas?
  - Email: canvas@uwf.edu / Visit the ATC Training Calendar | Visit the Canvas Transition page

- New!
  - Complete this form to request assistance from ATC.
  - Guide to Ensure Quality Distance Learning at UWF

Getting Started

- Classmate - Log in to learn procedures related to the Classmate app, including:
  - confirming attendance of your students
  - managing eLearning course preferences
- D2L Semester Start Checklist - Instructor
- Online Course Design Templates

Quality Matters - Best Practices & Design Standards for Online / Blended Courses

- Email Cindy Mersereau (cmsersereau@uwf.edu) to request your copy of the Quality Matters Rubric - OR
- log in here to access a copy and learn more about Quality Matters @ UWF.

See More Best Practices
New! Brightspace Pulse Mobile App - Watch video
Download from Google Play here
Download from iTunes here

Important:
UWF Student Communications Policy.pdf

Page: Completing a Student Assessment of Instruction (SAI) — The Student Assessment of Instruction (SAI) allows students the opportunity to provide confidential feedback about their courses and instructors.

Getting Started
Page: Activating your MyUWF /ArgoNet Account
Page: Finding your classes in eLearning
Page: Minimum Technical Skills and Special Technology Utilized by Students
Page: Preparing for an online course
Page: Setting course notifications in eLearning
Page: Student Technology Guide
Page: UWF Online Student Support Links

Help with Tools in eLearning
Page: Accessibility Resources for eLearning - Student
Page: Blackboard Collaborate Classic for Participants
Page: eLearning Support Videos for Students
Page: Using Wiggio - Students

Content by label
There is no content with the specified labels

Taking Online Quizzes/Exams
Page: Avoiding Problems with eLearning Quizzes — Review Quiz Preparation steps before beginning an eLearning quiz. Use Recovery tips if the questions are not saving as you take the quiz.

Page: Proctored Exams — Important Note: All tests will occur at an assigned time period United States Central Time Zone (US CST). If a student is located in a different time zone, they are responsible for taking the test at the appropriate time based on US CST.

Page: Viewing Quiz Submission Results — Your instructor may release quiz results immediately upon completion OR most likely, once everyone has completed the quiz or the quiz deadline has passed. Your instructor may require the Respondus Lockdown Browser to view quiz results.

ATC Build a Course Workshop - All faculty are automatically enrolled in this onboarding course in eLearning. You will find it under the student role on your eLearning home page. This course will lead you through the steps necessary to build your first course in eLearning. You will learn how to import a course template, modify the course content, and other tools you will use to teach, manage, and assess your students’ progress. If you cannot find the course on your home page, contact ATC staff to add you to the course.

Copying courses from previous semesters
Log In for the overall Instructor Guide - for anyone teaching courses at UWF.

New!
Respondus LockDown Browser & Monitor

ATC Live@Lunch Recording: Releasing Mid-term / Milestone Grades - this session also covers how to display final grades to students throughout the semester.
Page: Blackboard Collaborate Ultra

Getting Started with Collaborate Ultra

Intelligent Uses of Intelligent Agents

New Group Collaboration Tool - Try Wiggio!

Join the D2L Product Idea Exchange Forum - submit ideas for features/functionality and comment/vote for those ideas you’d like to see in the Brightspace products.

Additional Resources

HELPING TOOLS
Help with tools inside eLearning (D2L)

HELPING RESOURCES
Help with other technology tools

FAQs
Here is a list of frequently asked questions about eLearning.

ATC Video Archives

Visit the UCF Teaching Online Pedagogical Repository
Here are more helpful videos, articles, etc.

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Students, Still Need Help?

Contact the ITS HelpDesk or visit the HelpDesk website to learn more about their resources and services:

Watch archived video recordings on various eLearning topics

Faculty, Still Need Help?

Complete this form to request assistance from ATC.

Contact Your College Instructional Designer(s)
| College of Arts, Social Sciences and Humanities | Sara McCool  
smccool@uwf.edu  
850-473-7239 |
| College of Education and Professional Studies | The CEPS - AXIS Office  
Cindy Mersereau  
cmersereau@uwf.edu  
Pensacola: 850-474-3291  
Fort Walton: 850-314-6912 |
| Hal Marcus College of Science and Engineering | Penelope Mitchell  
pbishop@uwf.edu  
Salina Randall  
srandall@uwf.edu  
850-474-2903 |
| College of Business | Kahla Voyles  
kvoyles@uwf.edu  
850-474-2056 |
| College of Health | June Watkins  
jwatkins1@uwf.edu  
850-474-3165 |

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